

Netherfield House Surgery

Autumn Winter Newsletter

Welcome to our first Practice Newsletter!

We aim to have one produced every 4 months to let you know of developments and or campaigns that are upcoming.

Changes at the Practice

There have been some staff changes at the Practice. Dr Rajagopal left 30th September for pastures new. We welcome Dr Jane Allan (GP) and Christophe Ollerenshaw (Advanced Clinical Practitioner). Both, as you may know has been working with the Practice for a number of years, and will therefore provide a seamless transition for patients. We are also delighted to be joined by Dr Fran Warden for 2 days per week from 30th September. This will enhance our appointment availability as we enter the winter pressure months.

Our PCN (Primary care network) now has two experienced mental health practitioner's working in and for the Practice each week. It's exciting, that year on year we have additional staff supporting the Patients of our practice and our wider network.

Patient Advisory Service

We are very pleased to introduce a new service that will be provided by the Department of Work and Pensions (DWP) within the Practice and for the wider PCN. These Advisors will work with patients who have been referred because of financial issues, The Advisors have a wide breadth of experience in supporting and enabling people to maximise their benefits. The Advisors will work alongside our existing Social Prescribers Joanne and Rachel to help with issues that aren't always medical. Any member of staff can refer into the service.

FACEBOOK – NETHERFIELD HOUSE SURGERY

Did you know? We have our own Facebook page specifically for areas of interest often linking in to the National Health Promotion Calendar during major health campaigns. E.g. Cancer, vaccinations etc. Please Search for us on Facebook and Follow or like us and spread the Word!

CRAMLINGTON HUB

The Cramlington Hub continues to provide an excellent extended hours service to our patients. As demand on Sundays was low, and demand on Mondays very high, the PCN made the decision to reduce GP provision on Sundays and move that to Mondays when demand was greater. This has proved to be very successful. Appointments are booked through us at the Practice on the day. The only exception is for those that work away and can't make it during the week.

Hours are:

17:30 – 20:00 – Mon-Fri

09:00 – 17:00 – Sat

09:00 – 13:00 – Sun

Flu and covid boosters

The Flu and Covid Autumn booster campaigns started on 3rd October. We have been vaccinating since then with two successful and full to capacity Saturday morning Flu clinics. NHS guidance is, we start with the most vulnerable and their covid boosters so housebound and care home patients will start to receive their covid autumn boosters.

COVID-19 can be more serious in older people and in people with certain underlying health conditions. This winter it is expected that many respiratory infections, including COVID-19 and flu may be circulating at high levels – this may put increasing pressure on hospitals and other health care services.

Eligible Patients Autumn 2024;

People aged 65 years and over,

Those in older adult care homes

Anyone aged 6 months and over in a clinical risk group to protect them ahead of winter.

Due to vaccine delivery etc. we generally won't be able to vaccinated for Flu and Covid at the same time..

Simply contact reception for your appointment. Support our practice by having your vaccines with us.

Please note that the Pharmacies aren't working alongside the Practice as they are currently promoting, they are actively contacting patients to meet their financial targets. This is ultimately financially detrimental to the surgery although we appreciate that there may be some convenience in different delivery venues..

Patient participation group (PPG)

Our PPG group meets every 4 months' and we welcome new members. Please contact us via nencicb-nor.netherfieldadmin@nhs.net or call into the Practice and speak with Paul Atkinson the Practice Manager who will be happy to help you.

Online Registration and Contact details

We strongly encourage you to sign up to **SYSTMONLINE** via either a request on the email above, by phone or in person. This is our main online access alongside the NHS app and we can administer the system from the Practice. Unfortunately, we hold no administration rights over the NHS App and we have found that this can lead to difficulties.

MOBILE TELEPHONE NUMBER – Please ensure we have your latest number on your record – Thanks!